

South Wales Bowls and Recreation Centre (SWBRC)

Code of Conduct Policy

Policy Owner	Mick Edwards, SWBRC Secretary
Effective Date	02.03.2026
Review Date	03.03.2028 (reviewed bi-annually)
Applies To	All members, staff, volunteers, officials and spectators
Version	1.0
Registered Details	South Wales Bowls Foundation, registered charity no. 1184380; The Extra End CIC, Company No. 12341685

Version History

Version	Date	Approved By	Summary of Changes
1.0	02.03.2026	Board of Trustees	Initial policy approved.

1. Purpose

The purpose of this Code of Conduct is to set out the standards of behaviour expected from all individuals involved with the South Wales Bowls and Recreation Centre (SWBRC), including members, visitors, volunteers, staff, officials, and spectators. It is designed to promote a respectful, inclusive, and safe environment where everyone can enjoy the sport and facilities in harmony.

2. Scope

This policy applies to:

- All members of SWBRC.
- All staff, volunteers, and committee members.
- All visitors, competitors, spectators, and contractors engaging with SWBRC activities or facilities.
- All individuals representing the Centre at external events or competitions.

3. Principles of Conduct

All individuals are expected to uphold the following core principles when attending or participating in activities at SWBRC:

3.1 Respect and Inclusion

- Treat everyone with dignity, respect, and fairness regardless of age, gender, gender identity, disability, race, religion, sexual orientation, or background.
- Foster a welcoming and inclusive environment for all members and visitors.
- Avoid discriminatory language or behaviour.
- Respect individual differences and promote equal opportunities in all areas of the Centre.

3.2 Behaviour and Sportsmanship

- Demonstrate good sportsmanship at all times, including in victory and defeat.

- Be courteous to fellow players, officials, staff, volunteers, and spectators.
- Refrain from the use of abusive, threatening, or offensive language or gestures.
- Avoid disruptive or aggressive behaviour on or off the green.

3.3 Safety and Responsibility

- Adhere to health and safety procedures at all times.
- Report any unsafe conditions, incidents, or behaviour to a responsible official or committee member.
- Take personal responsibility for your actions and behaviour while at the Centre.
- Ensure appropriate clothing and footwear is worn in accordance with Centre guidelines.

3.4 Fair Play and Integrity

- Compete and participate with honesty and integrity.
- Avoid any form of cheating, gamesmanship, or unfair advantage.
- Respect the decisions of umpires, officials, and committee members.
- Accept disciplinary decisions gracefully and comply with any sanctions imposed.

3.5 Alcohol, Drugs and Smoking

- The use of illegal substances is strictly prohibited.
- Alcohol must be consumed responsibly and only in designated areas where permitted.
- Smoking and vaping are only allowed in designated outdoor areas and must not cause nuisance to others.

See the Alcohol and Drugs Policy for the Centre's full rules and controls in this area.

3.6 Communication and Social Media

- Communicate respectfully both in person and online.
- Avoid posting or sharing offensive, harmful, or inappropriate content related to SWBRC or its members on social media or any public platform.
- Represent the Centre positively in all forms of communication, particularly when acting in an official capacity or wearing Centre kit.

4. Breaches of the Code of Conduct

Breaches of this Code may include (but are not limited to):

- Verbal or physical abuse.
- Discrimination or harassment.
- Intimidation or bullying.
- Wilful damage to property or equipment.
- Repeated disruptive or inappropriate behaviour.
- Refusal to follow reasonable instructions from Centre staff or officials.

All reported breaches will be taken seriously and addressed in accordance with the Centre's Disciplinary and Complaints Policy. Sanctions may include:

- Verbal or written warnings.
- Temporary or permanent suspension from Centre activities.

- Termination of membership.
- Reporting to governing bodies or law enforcement, where necessary.

5. Responsibilities

All individuals are expected to:

- Familiarise themselves with this Code of Conduct.
- Abide by the standards outlined.
- Challenge or report inappropriate conduct to a member of the management team or Committee.

The SWBRC Management Committee will:

- Promote this Code of Conduct to all stakeholders.
- Investigate and respond to any breaches fairly and promptly.
- Ensure a fair, respectful environment in line with Centre policies and legal obligations.

6. Related Documents

- Disciplinary and Complaints Policy
 - Equality, Diversity & Inclusion Policy
 - Alcohol and Drugs Policy
 - Safeguarding Policy
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Policy Review

This policy will be reviewed bi-annually, or sooner following any significant incident or legislative change.

Policy Approval

Approved by: Shaun Grey

Chair of Trustees – South Wales Bowls and Recreation Centre

Date of approval: 02.03.2026

Policy owner: Mick Edwards, SWBRC Secretary

Next review due: 03.03.2028